Prepare Important Exam with OmniStudio-Consultant Exam Dumps(2022) [Q47-Q65

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Pass Exam Questions Efficiently With OmniStudio-Consultant Questions

Q47. A company has a process that requires a birthday validation. At the beginning of the process, the user is asked to input their birthday. If the user is less than 18 years old. then the process should display an error stating that the age cannot be less than 18. The process should restrict users from continuing. If the user is 18 or older, then the process should proceed without any error message.

Which two OmniScript features should the consultant recommend to meet this validation requirement?

Choose 2 answers

* Calculation
* Messaging
* Alert
* Formula

Q48. An investment portfolio manager wants to build a console to display:

* Client information

* Profile attributes

* Investment instrument information

There are more than 20 profile attributes. Each investment instrument has 15 fields of information to display.

The fields should be grouped logically.

How should the consultant design a solution to meet the requirements?
* * A header FlexCard for client information with a Flyout for profile attributes

* Child FlexCards for investment instruments with a Flyout for additional information
* * A header FlexCard for client information and profile attributes

* FlexCards for investment instrument information
* * An OmniScript with a Step for client information

* Block Elements for investment instruments
* * A header FlexCard for client information and profile attributes

* Child FlexCards for investment instruments with a Flyout for additional information

Q49. A business has been experiencing a downturn in customer satisfaction due to billing Issues. The business lear that when customers are allowed to schedule an inquiry call with an agent, customer satisfaction improves.

For this reason, the business decides to create an OmniScript that asks the customer to rate their customer satisfaction using a 1-5 rating scale. If the customer satisfaction is less than 2, it should allow the customer t request a call back on a certain date and then create a case that includes a list of bills from an external syste the last 5 months in the case description.

In what order should the consultant design the elements of the OmniScript to meet these requirements?
* Radio Input, Date Input, HTTP Action, DataRaptor Post Action
* Date Input, Radio Input, HTTP Action, DataRaptor Post Action
* HTTP Action, DataRaptor Post Action, Date Input, Radio Input
* HTTP Action, Radio Input, Date Input, DataRaptor Post Action

Q50. Which three functions are performed by Action elements in OmniScript?

Choose 3 answers
* Display error messages to the user
* Get and update data through APIs
* Organize data into multiple pages
* Send DocuSign emails for signature
* Get and update data in Salesforce

Q51. A company implements an integration procedure that is invoked from an OmniScript. The integration procedL includes a very long-running process that makes users impatient.

Which feature should the consultant recommend to Improve performance and address users’ concerns?

* Try Catch
* Batch jobs
* Chaining
* Conditions

Q52. A company has an OmniScript that allows agents to schedule service calls. The first step displays the account name, primary contact name, and telephone number to the user for confirmation. On the second step, it displays available appointment slots, which are retrieved from an external service in XML and then transformed into JSON. The following actions are currently used in the OmniScript:

* DataRaptor Extract Action

* HTTP Action

* DataRaptor Transform Action

Following best practices, what can the consultant recommend to reduce processing time?
* Combine these actions into an Integration Procedure
* Change DataRaptors to extract single objects
* Add conditional views to the OmniScript
* Add reusable OmniScripts for each step

Q53. A business needs to display installed products for field service technicians on service calls using a mobile device The installed product information must be summarized so the technician can see key details at a glance.

How the technician also needs to sometimes access a list of past service dates for each product.

Which two FlexCards features should the consultant recommend to meet this requirement?

Choose 2 answers
* Use flyouts
* Use card states
* Enable the Responsive property
* Customize the styling

Q54. When designing OmniScripts, which three best practices should consultants recommend to increase user adoption?

Choose 3 answers
* Prefill data for users when possible
* Replicate existing processes as-is
* Provide keystroke commands for data entry
* Divide complex processes into sections
* Provide user help text

Q55. which Action element redirects the user outside an LWC OmniScript?
* Response
* Done
* Post to Object
* Navigate

Q56. A consultant receives a requirement to display products installed at an account site in a customer's 360° FlexCard view. The business requires that the width of the fields displayed should change depending on the device used to view the FlexCard. For example, the Product Name and Model field elements should display at full width on mobile devices, but they should shrink to 60% on devices such as laptops and desktops.

How should the consultant design the FlexCard to meet this requirement?
* Enable the Responsive feature on the Product Name and Model field elements
* Enable the Mobile-First feature in FlexCard settings
* Create two states, one for mobile devices and another for non-mobile devices
* Create two FlexCards, one for mobile devices and another for non-mobile devices

Q57. What business problem does DataRaptor solve?
* lt removes the need to code data mappings for data transformations.
* It allows developers to create complex API queries declaratively.
* It combines multiple steps and processes into a single server call.
* It guides humans through a complex business process.

Q58. A business is creating an agent console with FlexCards to provide a 360° view of their customers. The business wants the following information displayed:

* Account information including account name, phone, and website

* Active opportunities related to the account

* Active contracts related to the account

* The ability to view and renew contracts

An Integration Procedure will be used to retrieve Account, Opportunity, and Contract data.

How should the consultant design the FlexCards to meet these requirements?
* Parent FlexCard with multiple Child and Card Actions
* Parent FlexCard with multiple Child and different Card States
* Parent FlexCard with single Child and multiple Card States
* Parent FlexCard with single Child and Card Actions

Q59. When a customer calls to report a product issue, agents need to check all open cases related to that product to see if there are any solutions that can resolve the customer's issue. Products that have been purchased are stored as assets, and there is a lookup relationship from case to asset that allows cases to be linked to the products customers have purchased.

What type of DataRaptor can be used to retrieve a list of cases filtered by the customer's asset and the last service date of the asset?
* DataRaptor Turbo
* DataRaptor Extract
* DataRaptor Load
* DataRaptor Transform

Q60. A company needs to create a process that allows call center admins to retrieve all open cases that have a case type of "network issue" and submit the case data "as-is" to a back office system for validation in batch on a daily basis. Once the cases have been submitted, the process should trigger an email to the supervisor.

Which three OmniStudio tools should the consultant recommend to meet these requirements?

Choose 3 answers
* DataRaptor Turbo Extract
* OmniScript
* FlexCard
* Integration Procedure
* DataRaptor Load

Q61. When a call center agent interacts with a customer, the agent must have all of the customer’s related information available for a quick response. The business requires the agent to have access to:

* A view with information about a customer account

* A list of contacts and cases associated with the account

* All information should be on one screen

What OmnlStudio tool should be used to meet this requirement?
* Customer IntellView
* Lightning Record Page
* OmniScript
* FlexCards

Q62. A consultant needs to design an OmniScript to capture the following information:

* Select one payment method from a list of options

* Enter the address information with autocomplete

* Enter a phone number

Which OmniScript elements should be used to capture this information?
* Radio, TypeAhead, and Telephone
* Multi-Select. Address, and Telephone
* Checkbox, Geolocation, and Number
* Select, TypeAhead, and Number

Q63. A company wants to create a new digital interaction process that allows customers to request a quote for service from a local retail energy supplier. The process requires the following actions:

* Allow the user to select one or more energy products from a list

* Get current energy usage data from an external system via an API

* Save the data back to Salesforce as a lead

Which three OmniScript elements should the consultant recommend to meet these requirements?

Choose 3 answers
* DataRaptor Post Action
* Multi-select Input
* Post to Object Action
* Radio Input
* HTTP Action

Q64. which of the following are Integration Procedure Actions?
* Email
* OmniScript
* PDF
* TypeAhead

Q65. A company has designed a process that extracts a large amount of data from a Salesforce object. Due to the volume of data that will be retrieved, it is important that Governor limits are not exceeded.

What solution should the consultant recommend?
* DataRaptor Extract with Chaining
* DataRaptor Turbo Extract
* Calculation Procedure and DataRaptor Turbo Extract
* Integration Procedure and DataRaptor Turbo Extract

Salesforce OmniStudio-Consultant Exam Syllabus Topics:
TopicDetailsTopic 1- Collect and group the customer 360 Information required to show to an end user- Gather, analyze, and simplify business requirements in order to design solutions using OmniStudio toolsTopic 2- Design Integration Procedures and related DataRaptors- Explain the capabilities, use cases and purpose of using FlexCardsTopic 3- Map process requirements to OmniStudio capabilities and explain the interaction between them- Validate developed OmniScript processes to ensure client expectation alignmentTopic 4- Create fit- gap analyses between requirements and OmniStudio capabilities- FlexCards to ensure they meet customer requirements- needs

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