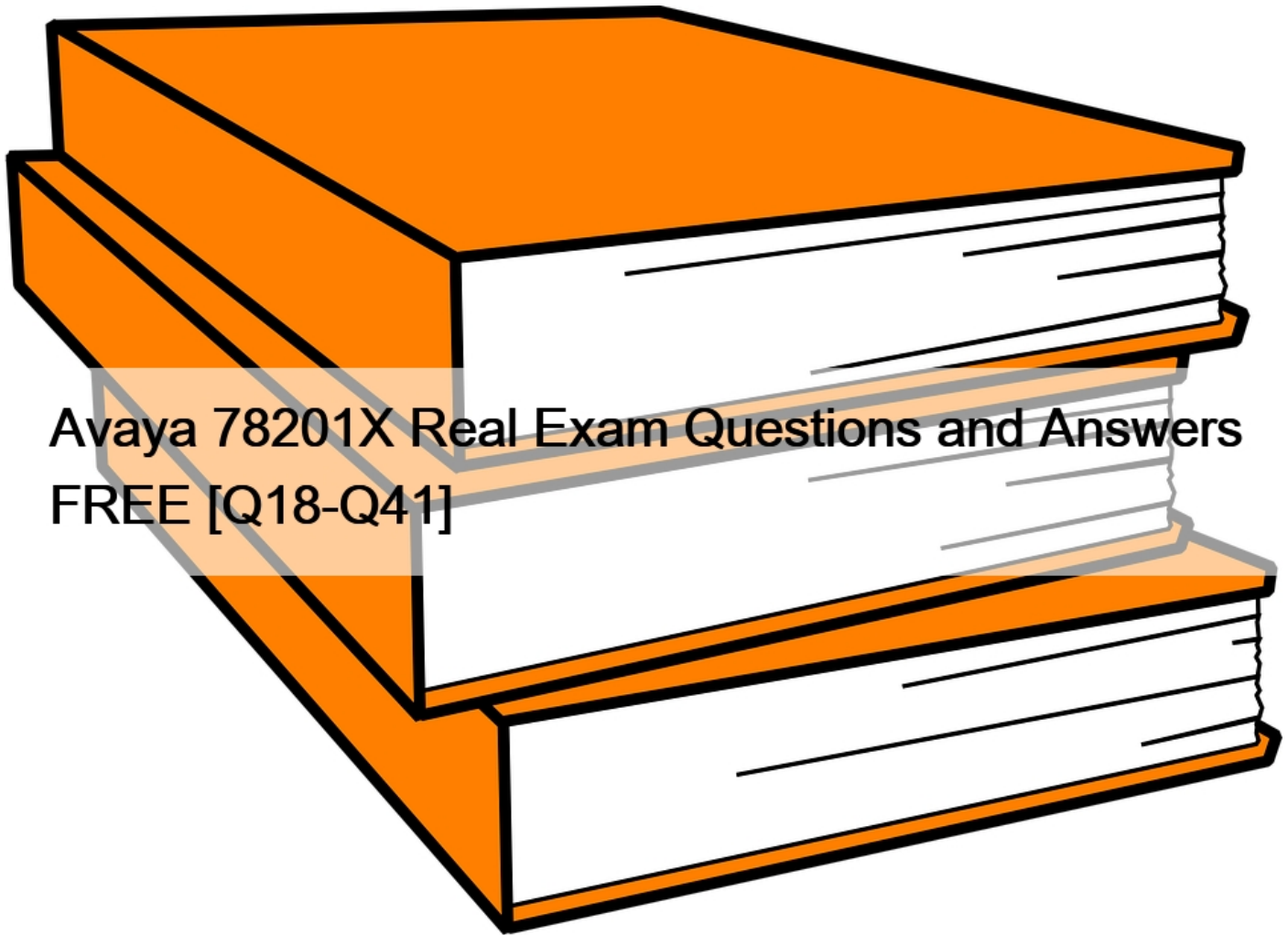


Avaya 78201X Real Exam Questions and Answers FREE [Q18-Q41]



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QUESTION 18

On an IP 500 control unit that has 12 DS30 modules configured, what is the maximum number ISDN/PRI trunks that can be configured?

- * 6
- * 3
- * 4
- * 8

QUESTION 19

Refer to the exhibit.

The screenshot shows a configuration window for a SIP Line. The tabs at the top are SIP Line, Transport, SIP URI, VoIP, SIP Credentials, SIP Advanced, and Engineering. The SIP Line tab is active. The configuration is as follows:

Field	Value
Line Number	9
ITSP Domain Name	DevLab1
URI Type	SIP
Location	Cloud
Prefix	
National Prefix	0
International Prefix	00
Country Code	
Name Priority	System Default
Description	
In Service	<input checked="" type="checkbox"/>
Check OOS	<input type="checkbox"/>
Refresh Method	Auto
Timer (seconds)	On Demand
Originator number	
Send Caller ID	None
Incoming Supervised REFER	Auto
Outgoing Supervised REFER	Auto
Send 302 Moved Temporarily	<input type="checkbox"/>

You have configured enough SIP channels to carry the expected communications load, but users are reporting that sometimes they cannot call out and callers cannot get through.

Based on the information in the exhibit, what is causing the problem?

- * The system is ignoring refresh messages.
- * The caller ID is not passed by some carriers.
- * The calls are being referred incorrectly.
- * The timer should be set to 2 minutes.

QUESTION 20

Time profiles can be used to automate a customer out-of hours setting. It is also possible to override these times manually to either deactivate or activate the time profile.

What would you need to create to allow customer control of the time profile?

- * Directory Number
- * Hunt Group
- * Short Code
- * Time Profile

QUESTION 21

A customer reports that when they receive a call over analog trunks, it takes 5 seconds to ring on the target.

What is causing this problem?

- * The system Locale is not configured properly.
- * The high level is set on Incoming Call Route.
- * The ring delay on the system telephony settings is not configured.
- * The IP Office is not receiving the ICLID from PSTN.

QUESTION 22

When implementing a fully integrated multi-site network using only IP500 control units, which license is required to be on all sites?

- * Advanced Small Community Networking

- * IP500 IP Office Multi-Site Network
- * IP500 Voice Networking Channels
- * Preferred Edition – Messaging

QUESTION 23

Which method can be used to upgrade the voice prompts on the Embedded Voicemail?

- * Embedded File Management in the Manager Application
- * External File Management in the System Status Application
- * Voice Wizard in the Manager Application
- * Embedded Monitoring Management

QUESTION 24

Which two licenses are required for Avaya Communicator? (Choose two.)

- * Power User
- * Basic User
- * Receptionist
- * Remote Worker
- * Office Worker

QUESTION 25

When a company's internal DNS is down, how can a SIP Remote Worker client still register with the IP Office through the Wi-Fi connection?

- * The Internet router/firewall will proxy the IP Office IP address.
- * With the FQDN and port forwarding router the Internet DNS can work.
- * DHCP will redirect the registration.
- * The client must use the cellular network.

QUESTION 26

Before attempting to connect an IP Office to a one-X Portal server, what must be checked?

- * Time Profiles
- * Hunt Group Settings
- * User Rights
- * Security Settings

QUESTION 27

A customer has a requirement to prevent certain users from dialing out after 5 PM; they can only dial the emergency number and internal extensions.

Which two programming options can you use to achieve this? (Choose two.)

- * Time Profiles
- * Source Number
- * Account Codes
- * User Rights
- * System short Codes

QUESTION 28

What is used to send out alarm notifications to you?

- * System Monitor
- * TFTP
- * SMTP
- * SSA

QUESTION 29

For trunks with a combo card, which two types of cards could be present? (Choose two.)

- * BRI
- * E&M
- * SIP
- * Analog
- * PRI

QUESTION 30

Which of the following provides the ability for a device to use screenpops, control several telephone devices, make 3rd party calls, and monitor hunt group queues?

- * One-X Portal
- * 3rd Party Endpoint licenses
- * TAPILink Pro License
- * SIPTrunking
- * Server Edition

QUESTION 31

There are two applications where System Alarms can be viewed, but only one of the Applications has the ability to create notification of an alarm via email.

Which application has the ability to create notification of an alarm via email?

- * Manager Application
- * Monitor Application
- * System Status Application
- * Web Manager Application

QUESTION 32

Which application must be installed on a separate server or hard drive partition when installing IP Office Server Edition?

- * Web Services
- * Voicemail Pro
- * Avaya Contact Recorder
- * one-X Portal
- * Call Detail Records

QUESTION 33

If no Music-on-Hold source is selected, what will a caller hear when a user places them on hold?

- * a double bleep tone
- * silence
- * ringing
- * an automated voice saying “Please Hold”

QUESTION 34

Which item lets you see the progress of a software upgrade on an expansion system?

- * Web Manager Dashboard
- * System Tab
- * System Monitor Program
- * IP Office Manager on the expansion system

QUESTION 35

A customer has the capacity to register 10 soft consoles simultaneously, and wants to increase that to 15.

Which action is needed to complete this increase?

- * Add a Preferred license.
- * Upgrade to Select Mode.
- * Add five receptionist licenses.
- * Upgrade to Server Edition.

QUESTION 36

Which Voicemail Pro feature has a web interface to retrieve information left by the caller?

- * Voicemail Collect
- * Campaign
- * Looped Announcement
- * Avaya Contact Recorder
- * Auto Attendant

QUESTION 37

A user is testing a mobile telephone in a new deployment of Avaya Communicator. Calls can be made, but the Presence and Instant Messaging features do not work.

Which statement describes why the user cannot make the new features work?

- * The user does not have the correct profile configured.
- * The new Codecs are not supported.
- * The user is not configured as an agent.
- * The IP Office is only an Essential Edition.

QUESTION 38

Which configuration areas are required to be configured by Hot Desking users, Agents, and all VoIP device users?

- * Telephony-Supervisor Settings
- * Services
- * Mobility
- * User Rights

- * Extension

QUESTION 39

When you connect to the IP Office using Monitor, the time, date, and IP address of the system you are connected to is displayed.

Which other key piece of information is displayed?

- * The last time the system was upgraded and to what version of software.
- * The name of the last user to connect to the system using Monitor.
- * The last time the system was rebooted.
- * The last time any changes were made to the system.

QUESTION 40

A customer is running an IP Office 500 V2, one-X Portal, Voicemail Pro, and CCR supporting 50 users, of which 10 are CCR agents. At present they are running on software version 8.0 and they want to upgrade to version 9.1.

What application changes will they have to make?

- * Only CCR as it is not supported in 9.0 or higher.
- * Only one-X Portal as it is supported in 9.0 or higher.
- * All of them as 9.1 does not support any of the application.
- * None, all applications can be upgraded to 9.0 or higher.

QUESTION 41

If ContactStore is not running on the same server as Voicemail Pro, a registry key must be set in the ContactStore server.

What does the registry key do?

- * It stores the ContactStore License in the server running ContactStore.
- * It registers ContactStore with IP Office.
- * It tells ContactStore the location of the folder shared with Voicemail Pro.
- * It provides read/write access to browser users.

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