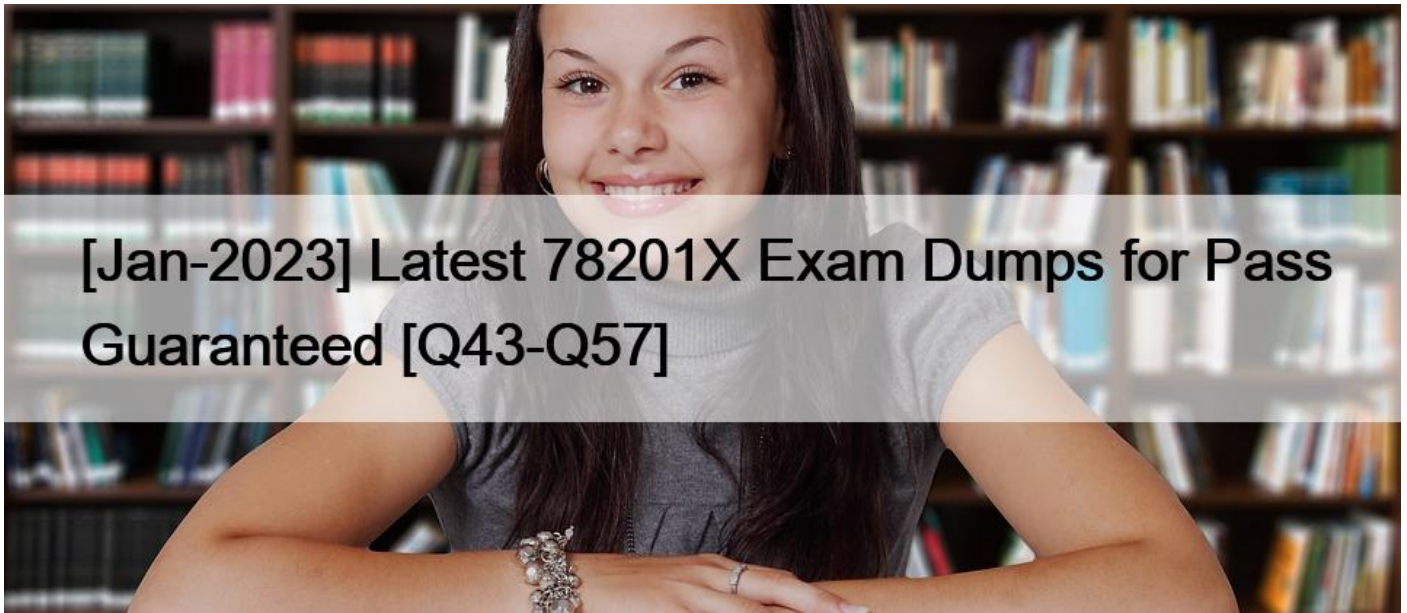


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QUESTION 43

As of Avaya IP Office Release 10 software, which type of license can be used?

- * PLDS
- * Windows
- * Linux
- * ADI

QUESTION 44

A customer wants to hear a secondary dial tone when making outgoing calls.

Where is that function enabled?

- * on Short Code
- * on System Telephony
- * on ARS table
- * on User Telephony

QUESTION 45

Which Application will enable users to access their own recordings from within Media Manager?

- * Web Self Management
- * Web Self Recordings

- * Web Self Media Manager
- * Web Self Administration

QUESTION 46

How can you find the IP address of an IP extension?

- * Use ARP from your PC.
- * Use the Extension Summary in SSA.
- * Look on the label on the underside of all IP Phones.
- * Use Monitor to reset the telephone, and watch it get a new DHCP address.

QUESTION 47

Which two email clients are supported for IP Office IMAP services? (Choose two.)

- * MS Outlook
- * Lotus Messages
- * Microsoft Office Communicator
- * Lotus Notes

QUESTION 48

When planning for a Small Community Network (SCN), which two are required? (Choose two.)

- * PRI service
- * Preferred Edition
- * IP Routes
- * VCMs
- * H.248

QUESTION 49

Which application can be used to show available resources in an IP500 V2?

- * DbgView
- * IP Office Manager
- * Monitor
- * System Status Application

QUESTION 50

Where can password rules and password complexities be set for Users?

- * Security Setting
- * Web Self Administration
- * Web Manager Administration
- * Manager Administration

QUESTION 51

A customer has UMS enabled on their VoiceMail Pro server. They want to use Microsoft Outlook to retrieve voicemail messages, and are not using Microsoft Exchange as the message store.

Which protocol must be configured in Microsoft Outlook to access their messages?

- * POP3
- * MAP
- * HTTP
- * MAPI

QUESTION 52

Which two licenses are required for Avaya Communicator? (Choose two.)

- * Power User
- * Basic User
- * Receptionist
- * Remote Worker
- * Office Worker

QUESTION 53

Which two are required for IP Office to support a SIP IP hard telephone? (Choose two.)

- * user profiles set to Virtual
- * advanced System license
- * endpoint license
- * user profile set to Teleworker
- * user and SIP extension in IP Office

QUESTION 54

A customer tells you that the IP Office VoIP system has too much lag time between the speaker and the listener.

Which two statements describe what you should do to determine the cause of the delay? (Choose two.)

- * Use Wireshark.
- * Use debug view.
- * Enable RTCP monitoring.
- * Examine the IP Telephone VoIP settings.
- * Use SSA.

QUESTION 55

A customer wants users to duplicate all of their Outlook contacts into the one-X Portal personal directory.

How would you recommend the users do this?

- * Inform the customer this is not recommended.
- * Import the Outlook contacts using a .csv format.
- * Add each Outlook contact individually into the personal directory.
- * Copy and paste all contacts from Outlook in their personal directory.

QUESTION 56

If ISDN/PRI calls are getting dropped, which tool should be used to troubleshoot the issue?

- * SSA Snapshot
- * Debug View with default filters
- * Debug Manager on DTE port

- * System Monitor with ISDN L3 filter options enabled.

QUESTION 57

When a voicemail message is left for a user, where are the voice files held if the customer is using Embedded Voicemail?

- * on the User PC
- * on the SD card
- * on the voicemail server
- * on the UCM

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