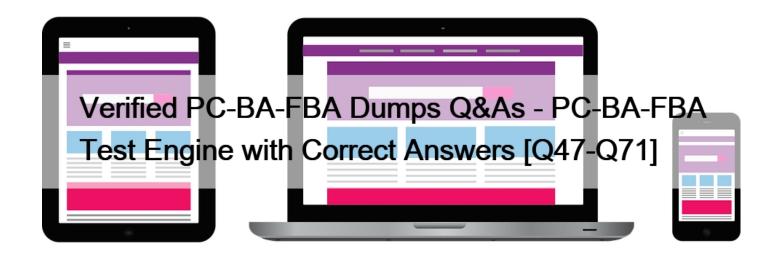
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The BCS PC-BA-FBA, also known as the BCS Foundation Certificate in Business Analysis V4.0 Exam, is a certification exam offered by the British Computer Society (BCS) for individuals who are interested in pursuing a career in business analysis. The exam is designed to test an individual's understanding of key concepts and principles related to business analysis, including requirements engineering, business process modeling, and stakeholder management.

QUESTION 47

Which of the following describes the objectives in a MOST analysis?

- * The statements declaring what the business is in and what it intends to achieve.
- * The approach the organisation intends to take to achieve its declared mission.
- * The goals against which the organisation & #8217;s achievements can be measured.
- * The detailed means by which an agreed business strategy will be implemented.

QUESTION 48

The following requirement has been identified; The system must be able to record customer payments '.

What type of requirement is this?

- * A functional requirement.
- * A non-functional requirement.
- * A general requirement
- * A technical requirement

OUESTION 49

Which of the following models shows the driving and resisting forces of change?

- * Force field analysis.
- * Five forces model.
- * Power/impact grid.
- * Learning cycle.

QUESTION 50

Which of the following BEST describes the term value proposition?

- * The net present value of a proposed project.
- * The value that a product or service offers to customers.
- * The proposed value of benefits in a cost-benefit analysis.
- * The value of the Internal Rate of Return of a project

QUESTION 51

An analyst is defining the requirements for an online booking system and wishes to show the business managers the look and feel of the system in order to elicit usability requirements.

What investigation technique should the analyst use?

- * Workshops.
- * Interviewing.
- * Ethnographic study
- * Prototyping.

OUESTION 52

What does the M stand for in MoSCoW?

- * Mission.
- * Must have.
- * Management.
- * Mandatory.

QUESTION 53

During a workshop, it is useful to ask participants to come up with ideas which are listed for later evaluation.

What is this technique called?

- * Round Robin
- * Brainstorming.
- * Mind Mapping
- * Mess Finding

QUESTION 54

A software house is developing a software package specifically for hotel management. A business analyst has been employed because of her familiarity with the hotel industry.

Which of the following competencies has she been employed to bring to the project?

- * Domain knowledge.
- * Problem solving.
- * Team leadership.
- * Project management

OUESTION 55

Which of the following actions could sustain business change?

- * Develop the coaching skills of selected staff members.
- * Establish clear benefits for selected, powerful stakeholders.
- * Retain the previous system and its associated processes
- * Ensure that improved staff performance is not rewarded

QUESTION 56

A process model has been produced which includes diamond-shaped symbols.

What does this diamond-shaped symbol represent in the model?

- * A document
- * An event.
- * A manual process.
- * A decision

QUESTION 57

A business case for a project claims that the new system will provide managers with more time to think creatively about strategic issues.

What would this be classified as in a cost-benefit analysis?

- * An intangible cost
- * A tangible benefit.
- * An intangible benefit.
- * A tangible cost

QUESTION 58

In which stage of the business analysis process model would the business analyst produce a business case?

- * Evaluating the options.
- * Analysing the needs
- * Defining the requirements.
- * Considering perspectives.

QUESTION 59

An analyst investigating a sales system wishes to ask questions about how a customer order form is completed in the current system.

What investigation technique is the analyst using?

- * Activity sampling.
- * Protocol analysis.
- * Document analysis
- * Structured observation

OUESTION 60

What do the arrow headed lines between activities represent on a business activity model?

- * Activity sequence
- * Logical dependency.
- * Functional optionality.
- * Flow of data.

QUESTION 61

The table below shows the costs and savings associated with a project.

Item	Year 0	Year 1	Year 2	Year 3	Year 4
Hardware	£250,000	20	E0COTT	£0	£0
Software Acquisition	£75,000	Epaindum.	£0	£0	£0
Maintenance	£4.0,000	£11,000	£12000	£13,000	£14,000
User Training	£5,000	20	£0	£0	£0
Savings	£40,000	£100,000	£100,000	£100,000	£100,000

In which of the following years does the project break even?

- * Year 2.
- * Year 3.
- * Year 4.
- * The project does not pay back within the four year period

QUESTION 62

What are subsequent changes subject to once a requirements document has been signed off?

- * Requirements verification
- * Requirements documentation
- * Requirements validation
- * Requirements management

QUESTION 63

Which stage of the requirements engineering process precedes requirements validation?

- * Requirements elicitation
- * Requirements analysis.
- * Requirements management.
- * Requirements documentation

QUESTION 64

What stage of the V model provides the test criteria for user acceptance testing?

- * The business needs.
- * The requirements.
- * The designed solution
- * The developed solution.

OUESTION 65

The requirements catalogue documents the business user or users who requested the requirement.

Which heading in the requirements catalogue template would this information be recorded?

- * Owner.
- * Justification.
- * Author.
- * Source.

QUESTION 66

Which of the following approaches is the variation of the Waterfall lifecycle that shows explicitly the link between the analysis stages and the testing stages?

- * V model.
- * Spiral model
- * Unified process
- * Workflow model

QUESTION 67

It is unclear to a project sponsor why a particular requirement has been included in a recently released version of a system.

Which of the following will allow him to identify who originally asked for the requirement?

- * The validation of the requirement.
- * The source of the requirement.
- * The resolution of the requirement.
- * The justification of the requirement.

QUESTION 68

One of the stages of the Business Activity Process Model is 'Consider the perspectives'.

Which of the following would be particularly relevant in this stage?

- * PESTLE analysis.
- * Requirements Modelling.
- * Cost Benefit Analysis
- * Business Activity Modelling

QUESTION 69

When are the acceptance criteria for user acceptance testing defined?

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- * When the deliverables of the system design have been agreed.
- * When the deliverables of the requirements analysis have been agreed.
- * When the software has been completed and has passed system testing
- * When the users have had the opportunity to use the software for a period of time.

OUESTION 70

The system should allow a user to enter customer details and select appropriate customers for a mailshot What is wrong with this requirement?

- * It consists of two requirements which should be separately defined.
- * It contains the word should" which must not be used in a requirement.
- * It should be specific about the user it refers to.
- * It should not contain the word "system" in the requirement."

QUESTION 71

Which of the following statements about business activity models (BAM) is correct?

- * A BAM flowcharts the sequence of business events.
- * A BAM will show who carries out business activities.
- * A BAM is a model of the organisation s processes.
- * A BAM will be defined for each business perspective.

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