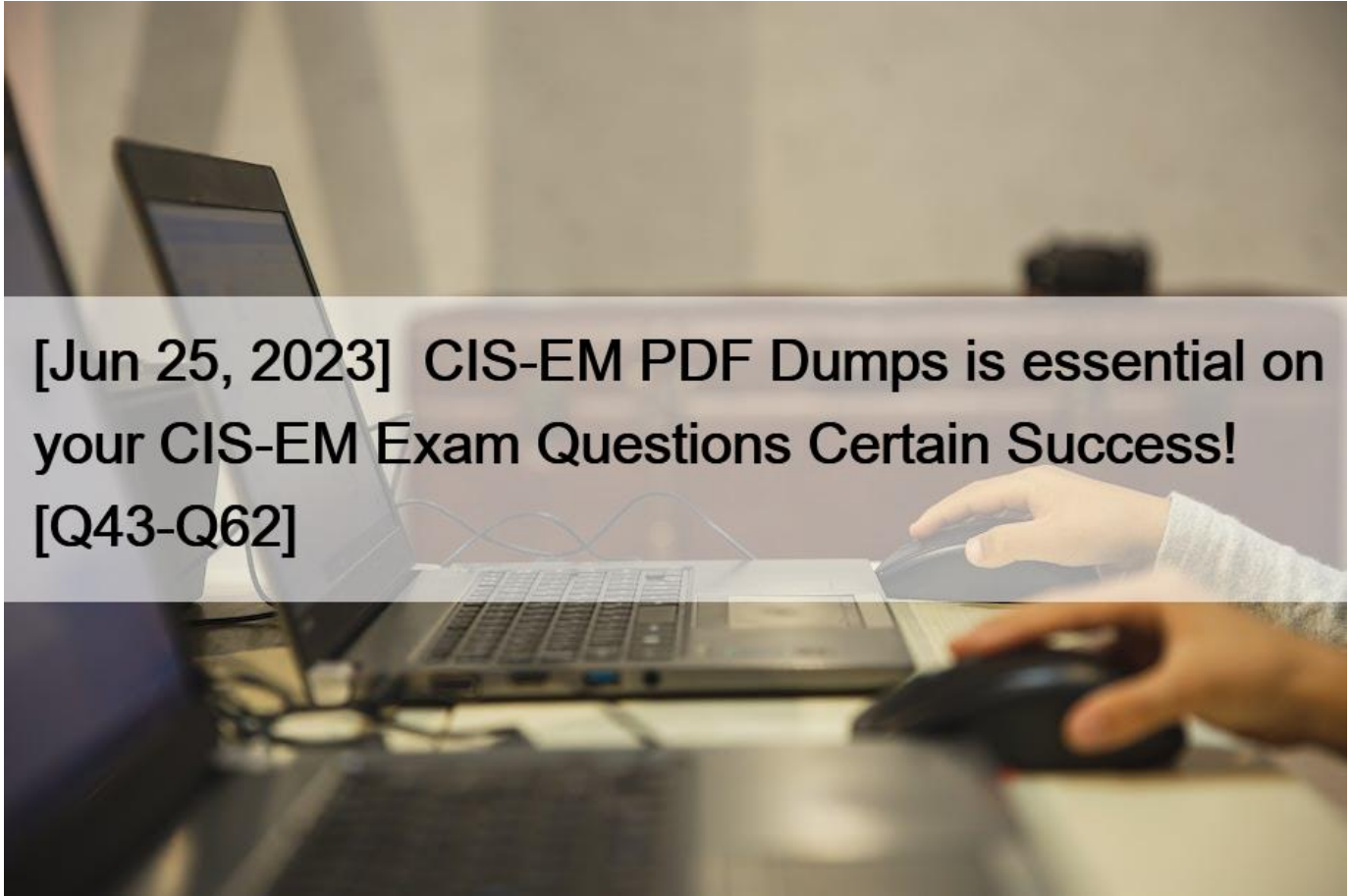# [Jun 25, 2023 CIS-EM PDF Dumps is essential on your CIS-EM Exam Questions Certain Success! [Q43-Q62

[Jun 25, 2023] CIS-EM PDF Dumps is essential on your CIS-EM Exam Questions Certain Success!
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NEW QUESTION 43

Which is not a valid method for accessing alert intelligence?

* In the right-click menu of an alert list, select Open in Workspace
* By appending/workspace to your instance URL
* The application navigator Alerts Console menu item
* The application navigator Alert Intelligence menu item
* Within an open alert record, click the Open in Workspace button
* Select the Lists tab in operator workspace

NEW QUESTION 44

When creating event rules, is it best practice to create:

* Two rules for every event

* As many rules as possible
* As few rules as possible
* One rule for every event

NEW QUESTION 45

Which is the best option to reduce latency issues when receiving events?
* Verify bucket field in em_event table > 0
* Verify event_processor_job_count = 2
* Verify event_processor_job_count = 0
* Verify event_processor_enable_multi_node = 2

NEW QUESTION 46

Based on the information shown, which of the following three alerts should be processed first?
* The Alert Priority score 3106020.001 was calculated according to the following factors, ordered by their respective priority (2018-06-01 19:34:01 GMT) Category (Score, Weight)

1. Business services – (3.0, 1000000)

2. Severity – (1.0, 100000)

3. CI type – (60.0, 100)

4. Role – (2.0, 10)

5. Secondary – (0)

6. State – (1.0, 0.001)
* The Alert Priority score 4406020.001 was calculated according to the following factors, ordered by their respective priority (2018-05-31 20:04:47 GMT) Category (Score, Weight)

1. Business services – (4.0, 1000000.0)

2. Severity – (4.0, 100000.0)

3. CI type – (60.0, 100.0)

4. Role – (2.0, 10.0)

5. Secondary – (0)

6. State – (1.0, 0.001)
* The Alert Priority score 3306020.001 was calculated according to the following factors, ordered by their respective priority (2018-05-31 19:56:54 GMT) Category (Score, Weight)

1. Business services – (3.0, 1000000.0)

2. Severity – (3.0, 100000.0)

3. CI type – (60.0, 100.0)

4. Role – (2.0, 10.0)

5. Secondary – (0)

6. State – (1.0, 0.001)
* They should be processed in the order in which they were received.

NEW QUESTION 47

The ServiceNow standard and shared set of service-related definitions that enable and support true service level reporting is known as what?
* Service level data model
* Business service data model
* Application service data model
* Common service data model

NEW QUESTION 48

What would you use as a central location to explore the CMDB class hierarchy, CI table definitions, and CIs?
* CI Remediations
* CI Relation Types
* CI Identifiers
* Process to CI Type Mapping
* CI Class Manager

NEW QUESTION 49

The default polling time to collect events from an event source is:
* 5 seconds
* 30 seconds
* 60 seconds
* 120 seconds

NEW QUESTION 50

When are anomaly alerts generated by Operational Intelligence displayed in alert intelligence?
* When the statistical model threshold is breached
* When they are promoted to IT alerts
* When it is manually promoted in insights explorer
* When the anomaly score is greater than 100

NEW QUESTION 51

For an incoming event with a matching message key, what allows an existing alert to be automatically closed?
* In the event rule, set the Severity to 0
* In the alert rule, set the Severity to 0
* In the alert rule, set the Severity to -1
* In the event rule, set the Severity to -1

Explanation/Reference:

NEW QUESTION 52

A support agent resolves an incident associated with an alert, but the alert does automatically close even though the evt_mgmt.incident_closes_alert property is set appropriately to close the alert.

What is the most likely cause of this issue?
* The support agent does not have the evt_mgmt_user role.
* The support agent only has the evt_mgmt_admin role.
* The support agent has the evt_mgmt_operator role, but not the evt_mgmt_user role.
* The support agent has the evt_mgmt_user role, but not the evt_mgmt_operator role.

NEW QUESTION 53

What type of system can a MID Server can be installed on?
* OpenVMS System
* Microsoft Windows Server
* Linux System
* Microsoft Windows Desktop
* Any system inside the customer firewall
* Mac OS X System

NEW QUESTION 54

Which attribute correlates multiple events to one alert?
* Additional_info
* Message_key
* Metric_name
* Short_description

NEW QUESTION 55

The additional information field is a JSON string that gives more information about an event. An example of a supported JSON string is:
* {“CPU”:100}
* {“CPU”:100,’Status”:3}
* {“CPU”:”100″,”Status”:3}
* {“CPU”:”100″}

NEW QUESTION 56

What are the two most accurate statements regarding the ServiceNow CMDB (configuration management database) and CIs (configuration items)?
* The CMDB is a series of tables that contain only key hardware components located in critical paths within your platform that must be managed.
* The CMDB is a dynamic list that tracks both the CIs within your platform and the relationship between those items.
* All CIs stored in the CMDB must have an assigned IP address within your infrastructure.
* A CI is any component within your infrastructure that needs to be managed in order to deliver Services.
Explanation/Reference: https://docs.servicenow.com/bundle/orlando-servicenow-platform/page/product/configuration-

management/concept/c_CIRelationships.html

NEW QUESTION 57

What would be the primary use case for creating Javascripts in Event Management?
* To create a customized pull connector to retrieve events on behalf of an event source
* To automatically populate the Configuration Management Database (CMDB)
* To parse a nodename out of your raw event data in an event rule
* To run as part of a remediation workflow for IT alerts that fail to execute

NEW QUESTION 58

A customer informs you that they already have monitoring and event management tools.

Which of the following describes the extra value that ServiceNow Event Management provides? (Choose four.)
* ServiceNow Event Management Alerts, Incidents, Problems, and changes are automatically correlated with CIs and Business Services that can be visualized in Business Service maps.
* ServiceNow Event Management manages relationships between alerts and related incidents to maintain an end-to-end event management lifecycle.
* ServiceNow Event Management provides a business-centric platform and single system of record for service monitoring and remediation results, to better control and manage performance and availability.
* ServiceNow Event Management provides state-of-the-art performance monitoring capabilities across a wide array of different types of infrastructures.
* ServiceNow Event Management utilizes the power of integration with leading monitoring systems to automatically create actionable alerts.

NEW QUESTION 59

If the Message Key is not populated, the default value is created from which fields?
* Source, type. node, resource, and metric name
* Source, source instance, node, and resource
* Source, type. node, and metric name
* Source, source instance, node, and type
* Source, type. node, resource, and time of event

NEW QUESTION 60

Agent Client Collector is built on what framework that enables you to adopt and extend monitoring checks from the community?
* Icinga
* Sensu
* SolarWinds
* Nagios
* Zabbix

NEW QUESTION 61

By default, the Alert Console displays what type of alerts?
* All Primary, Open alerts and anomaly alerts with a Severity of Critical, Major, Minor, and Warning that are not in Maintenance mode
* All Primary and Secondary Open alerts and anomaly alerts with a Severity of Critical, Major, Minor, and Warning that are not in

Maintenance mode
* All Primary alerts with a Severity of Critical, Major, Minor, Warning that are not in Maintenance mode
* All Primary, Open alerts with a Severity of Critical, Major, Minor, and Warning that are not in Maintenance mode
* All Primary and Secondary Open alerts with a Severity of Critical, Major, Minor, and Warning that are not in Maintenance mode
Explanation/Reference: https://docs.servicenow.com/bundle/orlando-it-operations-management/page/product/event-management/concept/alert-priority.html

NEW QUESTION 62

What would be an appropriate use case for having to write JavaScript in Event Management?
* To change the value of the message key
* To create a custom action within a subflow
* To parse a node name out of your raw event data in an event rule
* To automatically create an incident

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