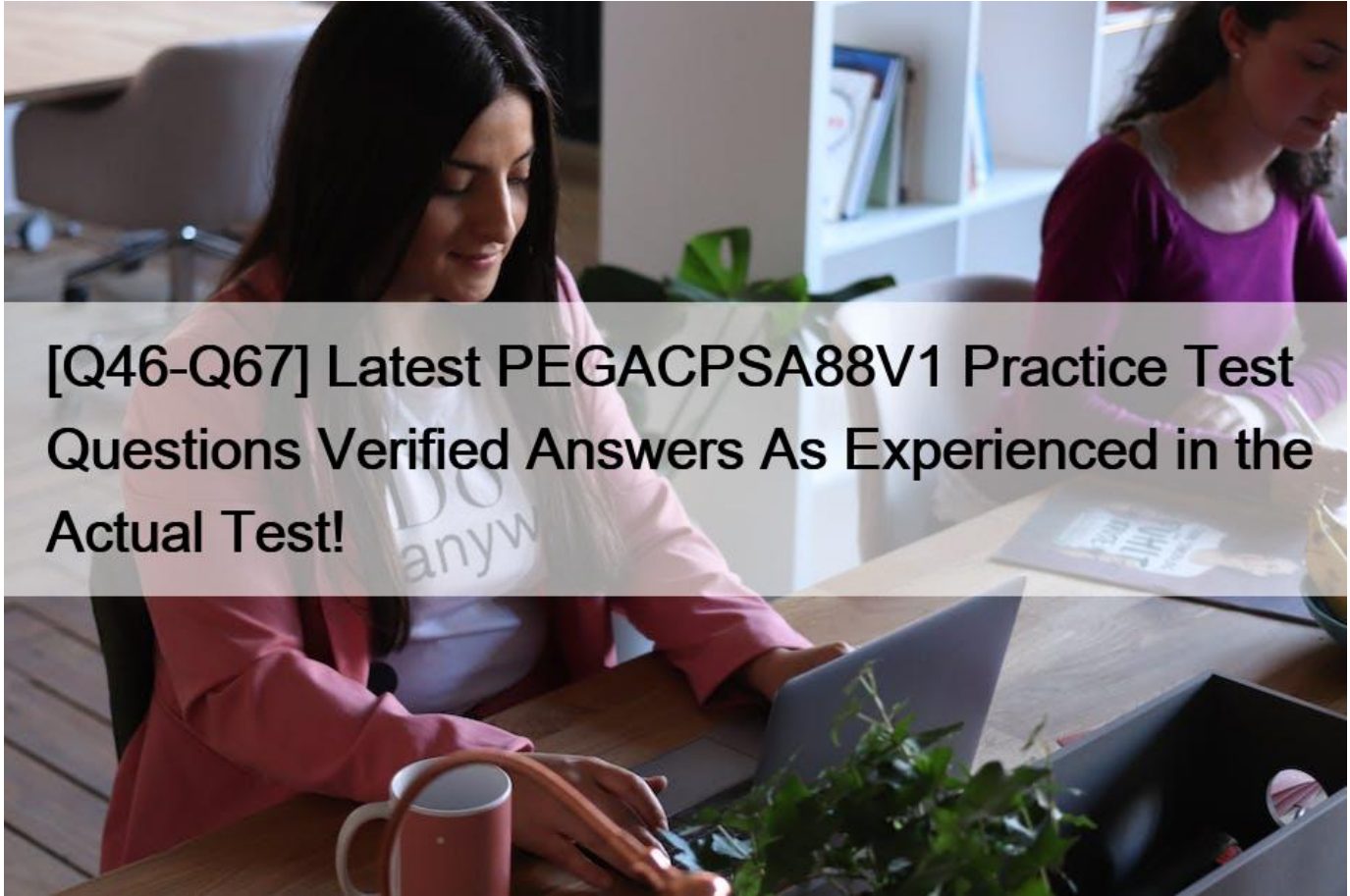


[Q46-Q67 Latest PEGACPSA88V1 Practice Test Questions Verified Answers As Experienced in the Actual Test!



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NO.46 In the Travel booking case type, if a passenger indicates that they are traveling with a service animal, they must document the type, size, and age of the animal How do you configure the case life cycle to meet this requirement?

Available Choices (select all choices that are correct)

- * Create a Service animal accommodation child case that is automatically resolved if the passenger is not traveling with a service animal
- * Apply an optional action to the Travel booking case type to allow the passenger to provide the information as needed
- * Add an Identify service animal process within the Travel booking case life cycle and apply a condition to determine when to run the process
- * Configure a validation rule in the Travel booking case type settings to check whether the passenger is traveling with a service animal

To meet the requirement, you can add an Identify service animal process within the Travel booking case life cycle and apply a condition to determine when to run the process. The condition can be based on a property that indicates whether the passenger is traveling with a service animal or not. Reference:

<https://community.pega.com/knowledgebase/articles/case-management/88/adding-processes-case-life-cycle>

NO.47 A meal delivery service recommends a meal plan based on the number of people in the household and dietary restrictions Which two configurations must be used together to determine the recommended meal plan? (Choose two).

Available Choices (select all choices that are correct)

- * Configure an assignment to gather customer information
- * Configure a decision table
- * Configure a decision tree
- * Configure a decision shape to add a conditional path

To determine the recommended meal plan based on the number of people in the household and dietary restrictions, you can use a decision table and a decision shape. A decision table is a rule that derives values that have one of a few possible outcomes, where each outcome can result from a test of a condition that includes multiple variables. A decision shape is a shape that you can add to a flow to branch the flow based on the result of a decision rule, such as a decision table. Reference:

<https://academy.pega.com/topic/decision-tables/v1>

NO.48 A company often receives multiple IT tickets for the same issue, such as "the office Wi-Fi is down"; You configure a Search duplicate cases step to identify duplicate IT tickets What is the basic condition for the Search duplicate cases step?

Available Choices (select all choices that are correct)

- * Issue type is same
- * Name of submitter is same
- * Department is same
- * Office location is same

The basic condition for the Search duplicate cases step is to compare the issue type of the current case with the issue type of existing cases. This way, only cases that have the same issue type are considered as potential duplicates. Reference:

<https://community.pega.com/knowledgebase/articles/case-management/88/searching-duplicate-cases>

NO.49 Select each task on the left and drag it to the corresponding Application Development Studio on the right, where the task can be completed.

Task

- Review real-time UI designs with stakeholders.
- Monitor the cloud-based production system at run-time.
- Configure application security, versioning, and source control.
- Globally configure the setting for an Artificial Intelligence model.

Task

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[Empty dashed boxes for task placement]

Application Development Studio

- App Studio
- Dev Studio
- Admin Studio
- Prediction Studio

<u>Task</u>	<u>Task</u>	<u>Application Development Studio</u>
Review real-time UI designs with stakeholders.	Review real-time UI designs with stakeholders.	App Studio
Monitor the cloud-based production system at run-time.	Configure application security, versioning, and source control.	Dev Studio
Configure application security, versioning, and source control.	Globally configure the setting for an Artificial Intelligence model.	Admin Studio
Globally configure the setting for an Artificial Intelligence model.	Monitor the cloud-based production system at run-time.	Prediction Studio

NO.50 In a purchase request case type, you have the following requirement Purchase requests should automatically go to the manager of an employee to meet this requirement, you design a case with a.

Available Choices (select all choices that are correct)

- * change stage step to allow the employee to route to the manager
- * step that routes to the manager
- * stage to route requests to the manager
- * process that routes to the manager

To meet this requirement, you can design a case with a step that routes to the manager. A step is an action that users or systems perform to advance a case toward resolution. You can configure a step to route to a specific user or group of users based on their role, skill, availability, or reporting structure. Reference:

<https://community.pega.com/knowledgebase/articles/case-management/88/adding-steps-case-life-cycle>

NO.51 A Declare expression evaluates a circumstanced decision tree. The decision tree evaluates a property set by a data transform. What two steps do you perform to ensure that the decision tree is configured properly ? (Choose 2)

- * Test the declare expression to verify that the rule is configured correctly
- * Configure a test page with data to satisfy the circumstancing condition
- * Specify the value of the circumstancing property when prompted in the run rule dialog
- * Test the data transform to verify the result is correct

NO.52 To qualify for an instant loan an applicant must earn a monthly income of at least GBP2000 and cannot exceed GBP15000 in credit card debt.

How do you enforce these restrictions when requesting an instant loan?

Available Choices (select all choices that are correct)

- * Use UI controls to validate the entries in the income and credit card debt fields
- * Use a Validate rule to call two Edit validate rules one for income and one for credit card debt
- * Use a single Validate rule with two conditions one for income and one for credit card debt
- * Use two Edit validate rules one for income and one for credit card debt.

To enforce these restrictions when requesting an instant loan, you can use a single Validate rule with two conditions one for income and one for credit card debt. A Validate rule is a rule that tests property values for errors or omissions during case processing. You can define multiple conditions in a Validate rule to check whether the property values meet your business requirements. Reference:

<https://community.pega.com/knowledgebase/articles/case-management/86/validating-case-data>

NO.53 Sales managers must be able to approve sales quote proposals by email and from their mobile devices How do you implement this requirement?

Available Choices (select all choices that are correct)

- * Add an Approve/Reject step and enable email notifications on the case type
- * Add an Approve /Reject step and enable approval from email and mobile
- * Add an Approve/Reject step and a Send Email step
- * Add an Approve/Reject step with mobile approval enabled and add a Send Email step

To implement this requirement, you can add an Approve /Reject step and enable approval from email and mobile. This way, sales managers can approve sales quote proposals by clicking a link in an email or by using their mobile devices. Reference: <https://community.pega.com/knowledgebase/articles/case-management/88/configuring-approval-email-and-mobile>

NO.54 A business architect has developed a new process for a case type. To verify that the UI elements collect the expected results, you want to test the process and the fields. Which two configurations, when used together, allow you to record a set of interactions and save the test results to verify process functionality? (Choose two.) Available Choices (select all choices that are correct!)

- * Create a scenario test for the case type
- * Create a unit test for the case type
- * Add explicit assertions on the UI elements.
- * Add explicit assertions on the Scenario testing landing page

To record a set of interactions and save the test results to verify process functionality, you can create a scenario test for the case type and add explicit assertions on the UI elements. A scenario test is a test that simulates how users interact with an application to complete a task or goal. An explicit assertion is a test condition that verifies whether an expected value matches an actual value in the application. Reference: <https://community.pega.com/knowledgebase/articles/testing-applications/86/creating-scenario-tests>

NO.55 two statements about Configuration sets are true? (Choose two.)

Available Choices (select all choices that are correct)

- * Used if a Dynamic System Setting does not meet the requirements
- * Enables the business to control application behavior
- * Used to organize Configuration settings with a common element
- * Defined in the Data -Configuration -Setting class

These two statements about Configuration sets are true. Configuration sets are a unified configuration framework that allows for truly upgradeable and dynamic applications. Configuration sets enable the business to control application behavior by providing low-code options for customizing parameters for application features or specific case types. Configuration sets are used to organize Configuration settings with a common element, such as an application feature or specific case type. Reference: <https://academy.pega.com/topic/configuration-sets/v1>

NO.56 Which two requirements ensure that valid data is used in a case? (Choose two.) Available Choices (select all choices that are correct)

- * The data is organized in a data type
- * The data fits the business logic
- * The data is locally sourced
- * The data is the correct field type

These two requirements ensure that valid data is used in a case. The data fits the business logic means that the data values are consistent with the rules and conditions that define the case behavior and outcome. The data is the correct field type means that the data values match the expected format and structure of the field properties, such as text, number, date, or email. Reference: <https://community.pega.com/knowledgebase/articles/data-management-and-integration/86/data-types>
<https://community.pega.com/knowledgebase/articles/data-management-and-integration/86/field-values>

NO.57 You are developing a case type that processes scholarship applications. Scholarship applications advance based on the

standardized test scores of the applicants. A decision shape directs the process flow. You want to test whether the process flows correctly, but you have not fully configured the user interface so that applicants can enter their standardized test scores.

How do you test that the process flows correctly based on the decision?

- * Use the Run Rule window to create a unit test to evaluate the flow rule.
- * Use a declare expression to set a value for the standardized test score field.
- * Use Live UI to see how the case processes and if an error occurs.
- * Use the Clipboard tool to set a value for the standardized test score field.

NO.58 A customer views a product available in multiple color options. The customer must select only one color for each product. Which UI control allows a developer to present the user with all color choices at once, without prompting or clicking, while ensuring that the user can only select one of the color options ?

- * Radio buttons
- * Text input
- * Drop-down
- * Check box

NO.59 An event center has a case type that allows customers to book a dining room for events After customers provide basic information and indicate whether they want catering for the event, the following behavior occurs.

- * If customers do not ask for catering. they receive a rental rate quote for the dining room
 - * If customers indicate that they want catering for the event, they must choose a menu before they can receive a quote Which two options do you use to configure the case type to achieve the requested behavior? (Choose two.)
 - * Create parallel processes for providing menu preferences and for providing the customer with the rental rate quote
 - * Create a checkbox for customers to indicate whether they want catering for the event Add a decision shape that evaluates whether the customer checks the box
 - * Configure the menu preferences and appointment date fields with a visibility condition if the customer selects the catering checkbox.
 - * Create a process for customers to indicate menu preferences Add the process as a case-wide optional action
- To achieve the requested behavior, you can use a checkbox and a decision shape to branch the case flow based on whether the customer wants catering or not. You can also use a visibility condition to show or hide the menu preferences and appointment date fields depending on the checkbox value. Reference:
<https://community.pega.com/knowledgebase/articles/case-management/88/branching-case-flow-based-decision>

NO.60 A survey is sent to a customer via email.

How do you configure a solution to ensure the email Includes the case ID for the survey?

Available Choices (select all choices that are correct)

- * Create a required field for the case ID that must be entered by a user during the case process prior to sending the email
- * Use the Insert Property feature of a Send Email step to add the case ID when composing the custom message
- * Create a process using the Send Email step allowing representatives to quickly add the case ID to the email
- * Call a data transform to copy the case ID from pyWorkPage to the email

To ensure the email includes the case ID for the survey, you can use the Insert Property feature of a Send Email step to add the case ID when composing the custom message. This way, you can dynamically insert the value of any property in your email message. Reference: <https://community.pega.com/knowledgebase/articles/case-management/88/sending-emails>

NO.61 To qualify for an instant loan an applicant must earn a monthly income of at least GBP2000 and cannot exceed GBP15000 in credit card debt.

How do you enforce these restrictions when requesting an instant loan?

Available Choices (select all choices that are correct)

- * Use a Validate rule to call two Edit validate rules one for income and one for credit card debt
- * Use UI controls to validate the entries in the income and credit card debt fields
- * Use two Edit validate rules one for income and one for credit card debt.
- * Use a single Validate rule with two conditions one for income and one for credit card debt

To enforce these restrictions when requesting an instant loan, you can use a single Validate rule with two conditions one for income and one for credit card debt. A Validate rule is a rule that tests property values for errors or omissions during case processing. You can define multiple conditions in a Validate rule to check whether the property values meet your business requirements. Reference: <https://community.pega.com/knowledgebase/articles/case-management/86/validating-case-data>

NO.62 You configure a service level to adjust assignment urgency to 100 when the goal interval lapses How does the assignment urgency impact the deadline and passed deadline intervals?

Available Choices (select all choices that are correct)

- * Urgency value continues to increment as configured.
- * Urgency value remains at 100 but other service level processing continues
- * Service level processing is halted until the assignment is completed
- * The user is notified that the maximum urgency has been reached

When the goal interval lapses and the assignment urgency is adjusted to 100, the urgency value continues to increment as configured for the deadline and passed deadline intervals. The urgency value determines how quickly an assignment needs attention and affects how assignments are prioritized in worklists and work queues. Reference: <https://community.pega.com/knowledgebase/articles/case-management/86/configuring-service-levels>

NO.63 Which option follows best practices for naming a ruleset in Pega Platform?

Available Choices (select all choices that are correct)

- * Expense 01-02-05
- * Pega-Prod 01-04-01
- * Credit Check:03-01-02
- * Grand-Corporation-Human-Resources-Department 01-01-03

This option follows best practices for naming a ruleset in Pega Platform. A ruleset name consists of two parts separated by a colon (:). The first part is an application-specific identifier, such as Credit Check, that is unique within your organization. The second part is a version number that consists of three numeric segments separated by hyphens (-), such as 03-01-02. Reference: https://community.pega.com/sites/default/files/help_v88/procomhelpmain.htm#rule-/rule-ruleset-/rule-ruleset-name/main.htm

NO.64 ABC BankCorp wants to create a mobile app experience for users and CSRs for its Transaction Dispute application. Of the following requirements, which option requires you to configure distinct mobile app channels?

Available Choices (select all choices that are correct)

- * CSRs can create other case type instances on the mobile app
- * The mobile app supports all mobile phone operating systems
- * Mobile app color palettes are different for users and CSRs
- * The mobile app customizes currency units and date/time format according to the location of the users

This option requires you to configure distinct mobile app channels because it involves customizing the look and feel of the mobile app for different user groups. A mobile app channel is a configuration layer that defines how users interact with your application on mobile devices. You can create multiple mobile app channels for different user groups or personas and apply different branding, security, or functionality settings to each channel. Reference:

<https://community.pega.com/knowledgebase/articles/mobile/86/configuring-mobile-app-channels>

NO.65 An internal application currently grants employees access to one of four personas Admin, Author, User, and Manager. A new system administrator who joins the company requires all the access of the Admin persona but only some of the reporting features are available to the Author persona. How do you satisfy this security requirement?

Available Choices (select all choices that are correct)

- * Add the system administrator to both the Author persona and Admin persona.
- * Update the Admin persona to include the required access.
- * Create a new SysAdmin persona with the required access.
- * Add the analyst to the Author persona.

To satisfy this security requirement, you can create a new SysAdmin persona with the required access. A persona is a rule that defines the access rights and privileges for a group of users who perform similar tasks in an application. You can create a new persona by copying an existing one and modifying it to suit your needs. In this case, you can copy the Admin persona and add some of the reporting features from the Author persona to create the SysAdmin persona. Reference:

<https://community.pega.com/knowledgebase/articles/security/86/personas>

NO.66 A reservation process allows customers to reserve a flight, hotel room, and rental car as part of a travel itinerary. Which configuration displays a Select flight insurance check box only when the itinerary includes a flight?

Available Choices (select all choices that are correct)

- * A disable condition (When rule) that is applied to the section with the flight insurance information.
- * A visibility condition (When rule) that is applied to the Select flight insurance check box.
- * A required condition (When rule) that is applied to the Select flight insurance check box.
- * A disable condition (When rule) that is applied to the Select flight insurance check box.

To display the Select flight insurance check box only when the itinerary includes a flight, you can apply a visibility condition (When rule) to the check box. A visibility condition is a rule that determines whether a UI element is visible or hidden based on a logical expression or a reference to another rule. A When rule is a rule that defines a true-false test based on property values, constants, or other factors. Reference: <https://community.pega.com/knowledgebase/articles/user-experience/86/configuring-visibility-conditions>

NO.67 A library application used by staff creates a book request case when a member wishes to borrow one or more books. As part of the case process, the application shows the staff a read-only list of outstanding past-due books to remind the member to return late books. Select the Data page definition for this use case.

- * List, Readonly, Thread
- * Page, Editable, Node
- * Page, Readonly, Requester
- * List, Readonly, Requestor
- * Page, Editable, Requester
- * List, Readonly, Node

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