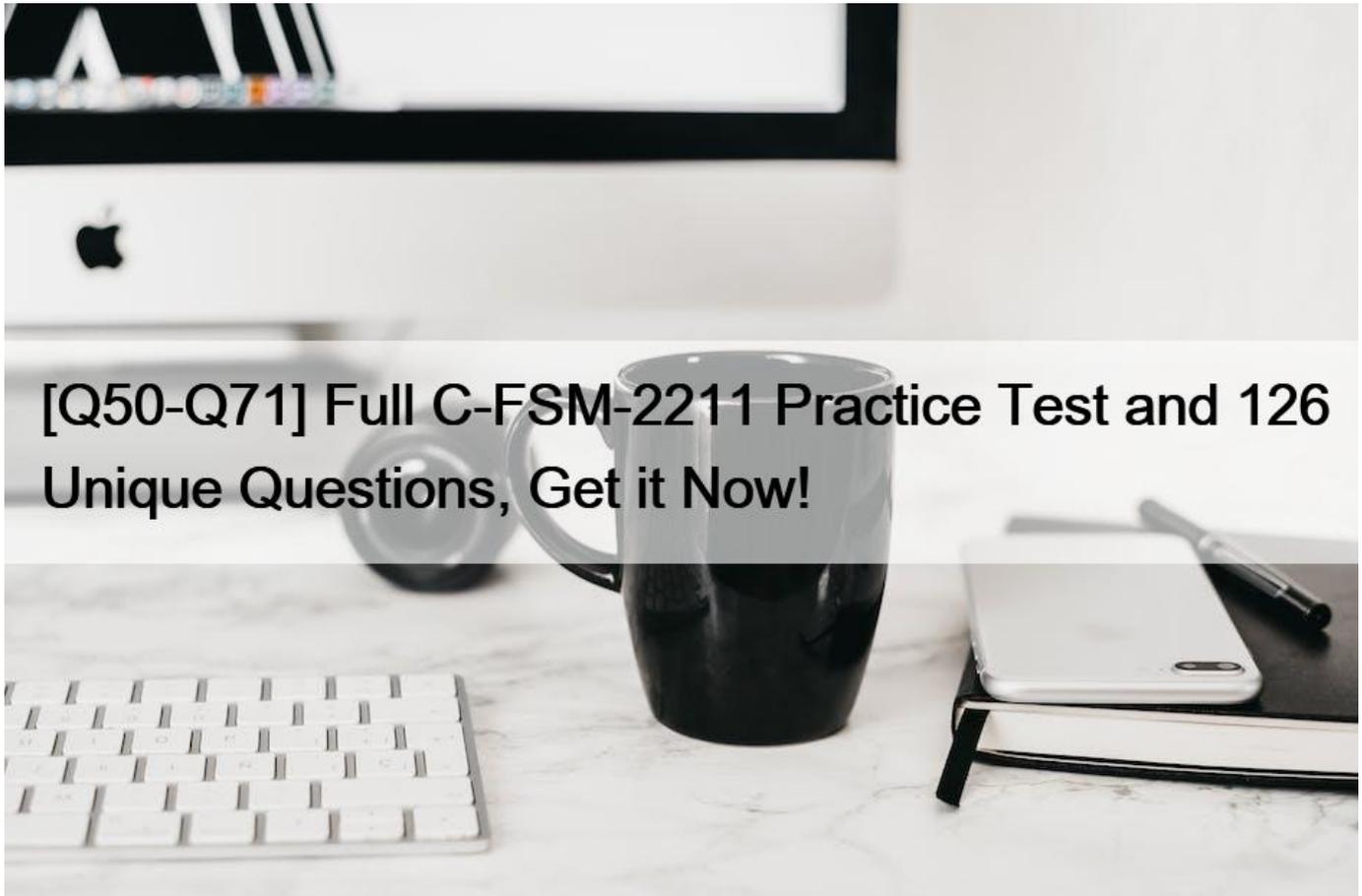# [Q50-Q71 Full C-FSM-2211 Practice Test and 126 Unique Questions, Get it Now!

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QUESTION 50

Which of these describe the purpose of the Reserved Material feature? Note: There are 2 correct answers to this question.
* Defining which material the customer needs to purchase before the technician can start the work
* Booking material for a specific service call and defined location
* Organizing spare parts to be taken to the physical location of the job
* Reserving material that has already been used for previous services

QUESTION 51

Which SAP Analytics Cloud stories are available to d There are 2 correct answers to this question.
* Field Service Performance Dashboard
* Field Service Checkout Report
* Field Service Smartforms and Feedback
* Field Service Capacity Overview

QUESTION 52

Which of the following are data object types that There are 3 correct answers to this question.

* Item
* Service call
* Smartform
* Equipment
* Service contract

QUESTION 53

Which actions are available for a technician within an activity record? Note: There are 3 correct answers to this question.

* Edit Business Partner
* Send as E-Mail
* Create Equipment
* Create Effort
* Add Smartform

QUESTION 54

How do you activate the integrated checkout feature in the SAP Field Service Management mobile app? Note:

There are 3 correct answers to this question.

* Activate permissions.
* Enable company settings.
* Create custom business rules.
* Configure checkout workflow steps.
* Adjust cloud account settings.

QUESTION 55

What statements are correct regarding company types? Choose the correct answer.

* Usage of ERP Master data in ERP scenario
* Reserved material as organization of parts for a particular activity and reservation of stock
* Inventory Management can be used in standalone scenarios
* Define value mapping for product types

QUESTION 56

What can you set in a scheduled business rule? Note: There are 2 correct answers to this question.

* Condition
* Notification
* Frequency
* Order

QUESTION 57

What assumptions / facts go for Querying?

Note: There are 2 correct answers to this question.
* DTOs have to be referenced by variable definitions
* DTOs have to be referenced by alias
* Core SQL supported
* T-SQL supported

QUESTION 58

What are the typical steps you perform in the planning and dispatching App? Note: There are 2 correct answers to this question.
* Create Equipment
* Update contacts
* Assign Technicians
* Approve Efforts

QUESTION 59

What is one of the main use cases for a Smartform?
* Generate a list of service team availability.
* Capture customer feedback.
* Provide a script for service execution
* Provide smart progress feedback to the dispatcher.

QUESTION 60

What are some of the SAP Crowd Service capabilities? Note: There are 3 correct answers to this question.
* Crowd workers can reschedule assignments within a set time frame
* Intelligent scheduling to determine the best qualified technician
* Configurable onboarding platform to invite partners
* Crowd workers can accept or reject assignments within a set time frame
* Automatic determination of activity effort and materials consumed

QUESTION 61

What object is bidirectional when integrating FSM with C4C? Choose the correct answer.
* Service Contract
* Service call
* Equipment Item
* Activity

QUESTION 62

The field technician needs to visit a customer for regular maintenance of all their printers. For each printer, the same type of data needs to be captured in the Smartform. What Smartform element is used to create such a functionality?
* Series
* Picker
* Attachments
* Drop-down list

QUESTION 63

What are some of the available options to create dashboard reports? Note: There are 2 correct answers to this question.
* Use pre-assembled queries.
* Modify an existing query or create a new query.
* Import queries.
* Use pre-assembled reports.

QUESTION 64

Which of the following activities are carried out by a crowd owner within the Single Tenant Crowd Service?

Note: There are 3 correct answers to this question.
* Review and close assignments.
* Accept an assignment.
* Review company certificates.
* Register a partner company.
* Approve technician skills.

QUESTION 65

What configuration is necessary for Reserved material in mobile? Note: There are 2 correct answers to this question.
* Read
* Create
* Update
* Delete

QUESTION 66

Which aspect of SAP Field Service Management helps businesses to expand their service area beyond their own list of qualified technicians?
* Customer Self-Service
* Crowd Service
* Service Contracts
* Service Maps

QUESTION 67

What are some of the available options to create dashboard reports? Note: There are 2 correct answers to this question.
* Use Pre-assembled Reports
* Import Report Templates
* Use Pre-assembled queries
* Import Queries

QUESTION 68

Which report template can you use to visualize the time, material, and expenses linked to an activity?
* Checklist
* Service Call
* Service Checkout
* Time and Material Journal

QUESTION 69

Which advanced settings can you use to create a dashboard? Note: There are 2 correct answers to this question.
* Query
* Sample chart
* Object type
* Data transfer object (DTO)

QUESTION 70

How Does SAP Field Service Management Crowd Service allow you to cater to next generation employees?

Choose the correct answer.
* By helping Employees learn more about next generation technologies
* By giving service technicians the ability to register for upcoming certifications
* By adopting your workforce to accommodate for workers shifting perspectives
* By giving service technicians the ability to schedule the additional training

QUESTION 71

What needs to be done for the service call by the dispatcher at the end? Note: There are 2 correct answers to this question.
* Set Status to Finished
* Edit Reserved material
* Approve EMME
* Set Status to technically complete

SAP C-FSM-2211 Exam Syllabus Topics:

TopicDetailsTopic 1- Mobile SAP Field Service Management application- Know the advantages of using business rules and how to apply them for different use casesTopic 2- Explain where to find analytic reports in SAP Field Service Management- Outline the features of Planning and Dispatching and know how to create and assign a service callTopic 3- Know the main architectural components as well as the basic features of the administration module- Explain the entire end-to-end execution steps starting from consumer self-serviceTopic 4- Outline the use cases of Smartforms and how to create and use them- Explain the basic concepts of integration between SAP Field Service ManagementTopic 5- Explain the basic concept of Crowd service- Explain the features of mobile Field Service Management application and know how to accept

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